



Response Form

My/our views on the Quality Accounts 2013-14

Name (optional)

Name of organisation (if you are responding on behalf of one)

Job title (if representing an organisation)

1. A review of the quality of our services in 2013-14

I agree with the proposed indicators: (please indicate your answer)

Yes

No

If no, or if you would like to see additional measures, please tell us what you would like us to report on and why.

(Please continue on a separate sheet of paper if you wish)

2. Priorities for the year ahead (2014-15)

What do you think we should be focussing on in the year ahead?

(Please continue on a separate sheet of paper if you wish)

3. What does 'quality' mean to you?

I think a high quality ambulance service looks like...

(Please continue on a separate sheet of paper if you wish)

4. Do you think Yorkshire Ambulance Service provides high quality patient care? (please indicate your answer)

Yes

No

Please tell us why in the box below

(Please continue on a separate sheet of paper if you wish)

5. I am happy for you to publish my answers to question 3 in your Quality Accounts (please indicate your answer)

Yes

No

6. If you use my answer, I am happy for you to use my/my organisation's name (please indicate your answer)

Yes

No

Please return this form using the enclosed pre-pay envelope (if received by post) or email to Quality Coordinator, Anne-Marie Haigh email: anne-marie.haigh@yas.nhs.uk